

Increase customer satisfaction

Simplify in-store pick-up orders

Reduce abandoned shopping carts

Increase revenue



i-COLLECT™

E-Commerce Retail Lockers





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Secure and Convenient Customer Collections of Online Purchases

Intelligent and secure electronic locker systems for e-commerce “click-and-collect” and “buy Online, pick up in-store” (BOPIS) retail and e-retail applications. Enable your customers to order Online and collect their purchase 24/7 from our secure collection lockers. Getting your products into the hands of the customer (a.k.a. “last-mile delivery”) is normally the most expensive and frustrating part of e-commerce shopping. By installing automatic click-and-collect lockers, you can greatly improve customer satisfaction while also reducing your costs.

Whether you are a single location retailer, an Online e-tailer, or even a blue chip retailer with multiple locations, we can consult, design and implement an intelligent locker system for you. For a fully scalable, enterprise-grade installation from one to hundreds of locations, the i-Collect™ electronic locker platform is the ideal choice for your business.

We can customize our SmartBox™ client and server software to integrate seamlessly with your point of sale (POS) or warehousing/shipping system to create an automated end-to-end product delivery solution. Your i-Collect smart locker system becomes another convenient delivery location where your customers can securely retrieve their purchases at a time that suits them. Alternatively, we can integrate our control electronics and local software directly into your POS retail platform, enabling you to directly manage the locker allocation.

The i-Collect system is maintenance-free and functionality can be either controlled locally or centrally in the case of multiple system locations. American Locker provides step-by-step support from design and customization to delivery, installation, and training. Once installed, we provide you with 24/7 Online and in-person support from our product specialists and technicians. Security of data is of primary importance and the system is fully compliant with all data protection standards. The enterprise-level cloud based control system ensures no customer data is ever stored locally.

The i-Collect system can be designed to your exact specification, including number of lockers, size, and configuration. The intelligent locker bank and local user interface can also be fully outfitted with your brand. We can design the layout to meet in-store space requirements or engineer the system for outdoor weather protection. Additionally, we can install extra display screens for you to market directly to the smart locker users.

Considerations

Shortcomings of the current click-and-collect model:

- Customer collection of purchases can lead to long lines, especially during peak times
- Security of purchases is not guaranteed without (additional) staff and/or physical structures (i.e. cages)
- Transaction times are much longer with manual collection service
- Customer satisfaction is greatly diminished with long and inconvenient wait times
- Customers can only collect during store hours
- Returns must be handled separately in-store or combined with manual pickup, resulting in additional cost and reduced customer satisfaction

i-Collect™ Solution

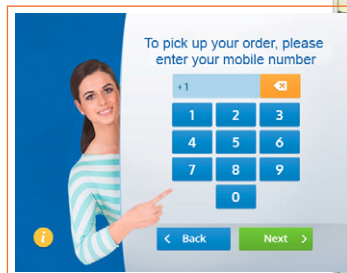
- Purpose designed secure electronic locker system for “buy Online, pick up in-store,” and e-commerce click-and-collect applications
- Automatic “pick-up ready” customer notification via text message or email
- Reminders can be set for collection
- Purchases can also be returned to the same location
- Local or central management of work flow and functionality
- Onetime password generation on collection ensures security
- The i-Collect™ system can be conveniently accessible 24/7
- System is expandable and can grow with your business
- Lockers are configured to suit your layout and space requirements
- 24/7 remote product support
- Indoor and (optional) outdoor weatherproof solutions
- One time password generation on collection ensures security
- The i-Parcel™ system is available 24/7
- System is expandable and fully configurable
- System can be configured to suit your layout and space requirements
- 24/7 remote support

Benefits

- Self-service collection kiosks with 24/7 access
- Secure package access with high reliability electronic locks
- Fast drop off by courier, less than 20 seconds per package
- Notification of package delivery by text or email
- Owner adjustable collection reminder frequency
- One time pass code means authorized access to packages only
- Different sized lockers for efficient storage of parcels
- 24/7 support to maximize locker availability

Optional Features

- Expandable system from 28 to 196 lockers off one control unit
- Customizable layout to maximize the available space requirements
- Customizable locker sizes
- Custom branding with vinyl wrap



Standard Specifications

MATERIAL: Electro-galvanized coated, cold-rolled steel

LOCKS: Electronic, high duty cycle

ASSEMBLY: Delivered fully assembled

COLORS: Locker finish is primed and finished with two coats of baked enamel. The frame and door colors are available from the colors below. The interior color is painted to match the frame color.



WHITE



BLACK



CUSTOM
COLOR



CUSTOM
WRAP

SYSTEM CONFIGURATION:

i-COLLECT™ EL ENTRY LEVEL SYSTEM

Standard Configuration Size

84" W x 24" D x 83.5" H

Base System Components

- 1 x Control Unit with 3 x Medium and 1 x Large Opening
- 3 x Columns with 3 x Small, 4 x Medium, and 1 Large Opening

Openings (28 Total)

(9) Small: 16.5" W x 23" D x 3.5" H

(15) Medium: 16.5" W x 23" D x 8.25" H

(4) Large: 16.5" W x 23" D x 16.5" H

EXTENSION COLUMNS

Size

21" W x 24" D x 83.5" H

Openings (8 Total Additional)

(3) Small: 16.5" W X 23" D X 3.5" H

(4) Medium: 16.5" W X 23" D X 8.25" H

(1) Large: 16.5" W X 23" D X 16.5" H





Integrated Technology for Greater Security

Over 85 years ago, American Locker invented the rental locker business in the U.S. with our iconic orange key cap lockers. Today, we continue the tradition of providing innovative custom storage solutions to protect and secure valuables for organizations of all sizes.

Ten things to consider when choosing a locker provider

1. Comprehensive product portfolio to support all your current and future applications
2. In-house, custom-designed solutions
3. Third-party accredited product quality guarantee, i.e. ISO 9001:2008
4. Accessibility of dedicated product specialists
5. Real-time access to project status updates
6. Domestic, state-of-the-art manufacturing facilities
7. Long-term blue chip customer base
8. Ongoing investment in R&D and new product development
9. Track record of continuous innovation and seamless system integration
10. Size, stability and credibility of provider

Your value proposition with American Locker

When you partner with American Locker and take advantage of our complete menu of value-added services, you will be making a smart investment in your company while providing your stakeholders with something even more valuable -- peace of mind.

Terry Woodford
GM, American Locker



Made in America. Built to last.